Anti-Money Laundering Requirements for Real Estate

Overview

Anti-money laundering (AML) and Counter Terrorism Financing (CTF) are the laws that work to guide businesses in detecting and deterring money laundering in Australia. From 1 July 2026, these laws require organisations, such as ours, to conduct Customer Due Diligence (CDD) / Know Your Customer (KYC) checks on clients and related parties. This process is an important part of helping us to comply with our AML/CTF obligations.

What does this mean for you?

If you're selling or buying property, we will ask you to provide additional information to satisfy our legal obligations. This includes your proof of identity, information about ownership or beneficial ownership, and details required to verify your identity or transaction.

These checks are now a standard part of the transaction process and designed to help protect Australia's property market from financial crime.

Information that may be required

Individuals

- Full name
- Date of birth
- Residential address

Companies, Trusts, & Other Entities

- Confirmation of nominee directors/shareholders
- Constitution / shareholder agreement outlining the powers that bind and regulate
- In the case of companies and trusts, the directors, shareholders, trustees, and any non-discretionary beneficiaries may also need to provide information.
- Where a trust is involved in the transaction, the trust deed will need to be provided.

Source of Wealth / Source of Funds

- In some cases, we may need to collect information relating to Source of Wealth / Source of Funds.

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A simple and secure process

We are committed to making this process as simple and secure as possible. Our team will guide you through each step and advise exactly what information is required to help ensure your transaction progresses without unnecessary delays.

Your privacy is protected

To securely manage these requirements, we have partnered with AMLHUB: a specialist AML/CTF compliance platform that is ISO 27001 certified. All identity documents and verification information are submitted directly through AMLHUB's secure portal. Your information is encrypted, handled only by those who are authorised to do so, and only used for the purposes of complying with the AML/CTF Act.

How will my information be used?

Your information will be used for the sole purpose of our business complying with its AML/CTF obligations. Please refer to our Privacy Policy here, and the AMLHUB Privacy Policy here.

For more information

We thank you for your cooperation as we implement these new requirements. We remain committed to delivering a seamless, professional experience while ensuring compliance with Australia's evolving regulatory framework.

If you have any questions, please contact [details here].